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## **Instrument Hire Scheme terms and conditions for individual hirers**

Instruments are hired on the understanding your child is having music lessons with a Wiltshire Music Connect Associate Provider. Instruments are hired on a rolling annual basis; therefore, it will be assumed that you wish to continue instrument hire for subsequent academic years, unless The Learning Resources Hub are informed by 1<sup>st</sup> July each year. Failure to inform The Learning Resources Hub by this date will result in a charge being made for the subsequent academic year. The payment deadline is 1<sup>st</sup> August each year. Failure to pay by the deadline may result in withdrawal of the instrument and/or an additional charge being levied. Hire charges are subject to an annual increase.

When your child ceases lessons, The Learning Resources Hub must be informed ([WSLRInstrumentLoans@wiltshire.gov.uk](mailto:WSLRInstrumentLoans@wiltshire.gov.uk)) and the instrument must be returned to the Associate Provider at your child's final lesson. Non-return of an instrument by the end of the term in which your child ceases lessons will incur a fee for the replacement value of the instrument hired.

Instruments must be returned in the same condition as when received. You agree to be responsible for routine maintenance of the instrument (as per the guidelines issued), and for any damage or unreasonable wear sustained during the period of hire, regardless of hire cost. Decisions on what constitutes unreasonable wear are taken by instrument experts; these decisions are final. Irreparable damage will incur a fee for the replacement value of the instrument hired; in this instance, the damaged instrument and all associated broken pieces, as well as the instrument case, must be returned to The Learning Resources Hub.

It is strongly recommended that you insure valuable instruments, as you will be required to pay for repair or replacement of the instrument in the event of damage or loss. You may wish to consider a specialist musical instrument insurer as they may offer more comprehensive cover than your home insurance.

You must speak to your child's Associate Provider before committing to any repair work. Repairs should only be carried out by trained professionals.

Instruments must be taken for an annual service/maintenance check at a reputable instrument workshop. It is particularly important that this is undertaken prior to returning the instrument.

Any device with an electrical adaptor will be PAT safety tested prior to delivery. It is a requirement that all electrical adaptors be PAT safety tested on an annual basis; therefore, any pupils wishing to retain the musical instrument and the electrical device over the summer holidays must either make arrangements to bring the device adaptor for PAT safety testing to The Learning Resources Hub, or buy a new adaptor from a reputable supplier and return the corresponding receipt with the item at the end of the hire period, as proof a new adaptor has been purchased. Purchases of adaptors will not be reimbursed.